

Cassandra Ramos-Barnes DC

Professional Summary

Diligent and experienced chiropractor with 20+ years in the healthcare sector, specializing in patient assessment and clinical case management. Looking to leverage my skills and education to crossover into the management and/or sales work force. Proven ability to enhance patient care through effective health education and counseling. Skilled at collaborating with healthcare professionals and ensuring compliance with HIPAA regulations, resulting in high-quality clinical documentation and patient interactions. Committed to delivering exceptional patient outcomes in a clinical setting. Successfully restored a once-thriving chiropractic clinic to a high-integrity, top-performing healthcare facility, providing state-of-the-art chiropractic and rehabilitative care while achieving financial profitability. Tripled patient visits and accounts receivable within the first three months of employment, maintaining a steady flow of new patients through direct referrals. Generated over a million dollars in sales during the first two years, sustaining profitability for several years thereafter. Relocated to Los Angeles CA, due to my husband's job, and continued to practice part-time while raising our three beautiful children. Passionate and eager to assist you, in achieving your goals.

Work Experience

Chiropractor -Associate/Relief/covers Doctor

Cassandra Ramos-Barnes Inc | Rancho Cucamonga, CA
July 2010 to April 2026

- Provided excellent Chiropractic adjustments to other Chiropractor's patients during Doctor's time off
- Provided excellent Chiropractic adjustments to patients in-home office
- Charged and collected fees for care
- Assessed patients for neuromusculoskeletal conditions
- Provided a treatment plan
- Discussed with the patient, gave a report of findings, and recommended a treatment plan

Chiropractor/Owner

Integrative Medical Clinic | San Antonio, TX
September 2001 to July 2010

- Tripled patient visits and accounts receivable within the first three months of employment
- Maintained a steady flow of new patients through direct referrals
- Generated over a million dollars in sales during the first two years
- Sustained profitability for several years thereafter
- Provided excellent healthcare services to patients with neuromusculoskeletal complaints and collaborated with them to achieve a high level of personal health. Accomplished this through chiropractic adjustments and rehabilitative adjunct procedures
- Ensured quality assurance for profitability of accounts receivable
- Developed a professional team consisting of chiropractors, medical doctors, physician assistants, and massage therapists
- Hired medical and chiropractic assistants who provided compassionate patient care and received training in patient and practice management
- Ensured timely filing and compliance with industry standards
- Fostered a positive and supportive internal culture for clients and team members

- Formulated a Standard Operating Procedure (SOP) protocol for the entire clinic
- Implemented SOP protocols and quality assurance measures.
- Authored all standard operating procedures
- Cultivated a positive energy throughout the clinic
- Used positive verbal reinforcement to maintain patient motivation
- Provided incentives to prevent staff complacency
- Challenged staff to excel in patient care and maintain high energy levels
- Developed the ability to create direct referrals

Education

Chiropractic (Doctor of Chiropractic)

LACC | Whittier, CA

August 1997 to December 2000

Bachelor's degree in biology

Whittier College | Whittier, CA

August 1993 to May 1997

Skills

Clinical laboratory experience Medical terminology Clinical case management Customer service Customer relationship management ICD-10 Data entry Attention to detail Anatomy knowledge Case management Pain management Clinical documentation HIPAA compliance Diagnostic evaluation Physical examinations Patient observation Health education and counseling Patient assessment Teamwork Direct patient care FDA regulations Patient care Laboratory equipment maintenance Insurance prior authorization Physiology knowledge Chiropractor experience CPT coding Collaborate with healthcare professionals Patient interaction Patient treatment Medical records Laboratory quality control