

Mark R. Laflamme, M.D.

SUMMARY:

Highly skilled physician practicing medicine for over 20 years. Double Board-Certified Internal Medicine. Board Eligible Clinical Informatics. Medical License FL, CA (pending renewal: IN). Level One Certificate Aesthetic Medicine (i.e., neuromodulators, dermal fillers, PRP). Extensive background in general medicine, personal/auto injury, supervised weight loss, joint injections, disability examinations for FL and our Veterans. Clinically experienced in pain management/addiction medicine (buprenorphine [detoxification] therapy). Additional experience in peer review, QMEs, IMEs, EMCs, utilization review, testimonies, and depositions. Highly familiarized with diagnosing & treating multiple conditions all ages.

EDUCATION & TRAINING:

Fellowship: Medical Informatics	Regenstrief Institute, Inc., Indianapolis, IN	<i>Sept 2005</i>
Master's (M.S.): Clinical Research	Indiana University SOM, Indianapolis, IN	<i>Sept 2005</i>
Residency: Internal Medicine	SUNY at Stony Brook, Stony Brook, NY	<i>Jun 2003</i>
Degree of Medicine (M.D.):	St. George's University SOM, Grenada, W.I.	<i>Jun 2000</i>
Master's (M.A.): Medical/Dental Sciences	Boston University SOM, Boston, MA	<i>Aug 1994</i>
Bachelor's (B.A.): Visual Art/Pre-med	College of the Holy Cross, Worcester, MA	<i>May 1992</i>

LICENSES & CERTIFICATIONS:

Licensed Physician: Medical License, Florida: thru 2024; California: thru 2023; Indiana: thru 2015
Board Cert, Internal Medicine, National Board of Physicians and Surgeons (NBPAS-6732), 2018-present
Board Cert, American Board of Internal Medicine (ABIM- 221594), 2003-present
Board Eligible, Clinical Informatics, American Board of Preventive Med (ABPM)
Cert, ECFMG (594162), Philadelphia, PA, 2003-present
Cert, Buprenorphine Waiver (25628), Sub Abuse/Mental Health Services Admin (SAMHSA), 2010
Cert, Level One, American Academy of Aesthetic Med (AAAM), 2012
Cert, Tumescant Liposuction, PracticalCME, November 2014
Credentialed, Disability Examinations, State of Florida, 2016
Credentialed, Compensation/Pension Veterans' Examinations, LHI (Optum), 2016-2022
Cert, US DOT Examiner (4176946608), NRCME, 2017-2027
Cert, CPHIMS (85543825), Health Information Management Systems Society (HIMSS), 2017-2020
Cert, Provider- Medical Marijuana (369291), Florida Medical Association (FMA), 2018-present
Cert, Utilization Management Peer Reviewer Training, ABQAURP, Apr 2022
Cert, QME, DWC California, May 2022-May 2024

PROFESSIONAL EXPERIENCE:

SyMedica, Oldsmar, FL

*May 2022- Present***Physician Faculty**

Bassin Cosmetic Surgical Center, Tampa, FL

*Apr 2022- Present***Supervising Physician**

Provide medical supervision of the hair transplant team

Main St. Medical, Tampa, FL

*Apr 2017- Present***Medical Director**

Responsible for development and maintenance of protocols for all clinical operations; Acute care of patients in general practice, ancillary services for IMEs, Veterans' disability exams, and DOT exams

Shiloh Medical, Tampa, FL

*Jun 2012, Apr 2017- Jan 2022***Medical Director**

Responsible for development and maintenance of protocols for all clinical operations; formerly involved in direct patient care

South Tampa Urgent Care Center, Tampa, FL

*Jan 2011- Apr 2014, May 2016- Jan 2022***Physician/Medical Director**

General practice, pain management, urgent care, personal/auto injury

Platinum HealthCare Physical Medicine, Sarasota, FL

*Apr 2010- Mar 2015***VP/Medical Director**

Orthopedic evaluations/procedures for major joints (knees, shoulders, etc.)

Citrus Ridge Medical Center, Davenport, FL

*Oct 2012- Jan 2015***Supervising Physician**

General practice, Orthopedic evaluations/procedures (injections) for major joints (knees, shoulders, etc.)

Gulf Coast Injury Centers, Tampa/New Tampa, FL

*Jun 2009- May 2014***Physician/Medical Director/Physician Champion**

Continuity of care for victims of motor vehicle accidents, occupational injuries & liabilities of all ages

INFORMATICS EXPERIENCE:

WellVia Solutions

*Jan 2016- Present***TeleHealth Provider**

Care.IT

*Aug 2016- Aug 2019***TeleHealth Provider**

HealthTap Prime Palo Alto, CA

*Apr 2014- April 2015***Virtual Consultant**

Founding member for HealthTap Prime to evaluate patients on-line in a virtual setting

Gulf Coast Injury Centers Tampa, FL/New Tampa, FL

*Jun 2013- May 2014***Physician Champion**

Supervised roll-out and go-live of ChiroTouch EMR

Walden University Baltimore, MD

*Nov 2013- Apr 2015***Contributing Faculty- M.S. Clinical Informatics**

INFORMATICS EXPERIENCE (continued):

InformaticsMD.com Tampa, FL

*Dec 2009- Dec 2011***CEO/ Head Informatician**

A physician consulting company created to demonstrate the benefits of integrating electronic health records into medical practices. Tenets of the model include:

- To demonstrate that implementation of EMR is a clinical solution, not an IT solution
- To establish the relationship (“triangle”) between patient, physician and computer
- To provide potential outcomes with the use of certain technologies
- To create a more efficient workflow for patients, clinicians and staff

NextGen Healthcare, Inc. Horsham, PA

*Feb 2006- Dec 2008***Physician Executive/ Physician Informatics Consultant**

NextGen HealthCare has the largest marketshare of ambulatory practices for the electronic health record (EHR) and practice management applications (EPM). Responsibilities as a Physician Resource include:

- Developed new content for the knowledge base module for specialties including Electrophysiology, Vascular, Obstetrics, Primary Care (HIV), Otolaryngology, Oncology.
- Created and edited content for best practice white papers, e-learning classes, and web-based training classes for physicians.
- Identified complex problems within the knowledge base software to modify/enhance templates, rules, guidelines, and documents for inclusion in future software releases.
- Responsible for training, educating and managing physicians/healthcare providers on EMR and present options in how to document patient encounters.
- Acted as an intermediary between physicians, management and NextGen to troubleshoot software/implementation and training issues.
- Evaluated & determined the appropriate course of action to be taken by providers based on workflow analyses performed.
- Provided all possible solutions according to the needs of physicians by making detailed recommendations regarding workflow and staffing modifications, and training plans specific to healthcare users’ needs.
- Provided consulting advice to customers and management during the sales, implementation, and go-live processes.
- Cert NextGen Trainer

Regenstrief Institute, Inc. Indianapolis, IN

*Aug 2003- Aug 2005***Fellowship, Medical Informatics**

Under the direction of C. J. McDonald, MD, received fellowship training in: Standards (e.g., HL7), Vocabularies and terminology (e.g., LOINC), Physician order entry (CPOE), clinical decision support (CDS) and the evolution and development of health information systems

PEER REVIEW/DISABILITY EXPERIENCE:

Physician Consultant, Veterans' Resource Grp	Clinton Township, MI	<i>Feb 2022- Present</i>
Content Editor, Addictions.com	New York, NY	<i>May 2019- Present</i>
IME/Peer Review, Dane Street	Boston, MA	<i>Apr 2019- Present</i>
Council Member, Gershon Lehrman Grp (GLG)	Austin, TX	<i>Oct 2016- Present</i>
Compensation/Pension Provider, LHI (Optum)	La Crosse, WI	<i>Mar 2015- May 2022</i>
Medical Peer Review, MLS	Southfield, MI	<i>Apr 2012-Jan 2013, Dec 2021</i>
Disability Physician, IMA	St. Petersburg, FL	<i>May 2016- Dec 2016</i>
Content Editor, HealthLine Networks	San Francisco, CA	<i>Aug 2015- Aug 2016</i>
Physician, WellCare (Subcontractor to QTC)	Paris, KY	<i>Jun 2015- Oct 2015</i>
Medical Peer Review, Exam Works	Oldsmar, FL	<i>Apr 2015- Jun 2015</i>
Medical Peer Review, MES	Woburn, MA	<i>Jun 2012- Apr 2014</i>

PUBLICATIONS:

M. Laflamme, P. Dexter, M. Graham, et al. "Efficiency, Comprehensiveness and Cost-effectiveness when Comparing Dictation and Electronic Templates for Operative Reports." Proc AMIA Symp, October, 2005.

M. Laflamme, R. Barnett. "Clinical Images in Medicine: Portal Air." Advanced Studies in Medicine 2005; 5(7): 379.

M. Laflamme, M. Weiner, S. Perkins, et al. "A Pilot Study of Usefulness of Clinician-Patient Videoconferencing for Making Routine Medical Decisions in the Nursing Home." Journal of the American Geriatrics Society 2005; 53(8):1380-5.

M. Laflamme, D. Tompkins. "A Case of Vibrio Vulnificus on Long Island." Resident & Staff Physician 2004; 50(7):31-35.

PRESENTATIONS:

AMIA Symposium Washington, DC *Oct 2005*
 “Efficiency, Comprehensiveness & Cost-effectiveness when Comparing Dictation & Electronic Templates for Operative Reports.”

NLM Conference Indianapolis, IN *Jun 2005*
 “Feasibility, Usefulness and Cost-savings with Operative Note Templates”

American Academy of Physician and Patient Indianapolis, IN *Apr 2005*
 “A Pilot Study of Usefulness of Clinician-Patient Videoconferencing for Making Routine Medical Decisions in the Nursing Home”

VOLUNTEER POSITIONS:

Florida English Bulldog Rescue Tampa, FL *Jun 2009- Present*
Sponsor

St. George's University SOM Grenada, W.I. *Jun 2009- Present*
Visiting Professor, Department of Clinical Skills

SUNY at Stony Brook Stony Brook, NY *Jun 2000- Jun 2003*
Assistant Clinical Instructor

St. George's University SOM Grenada, W.I. *Aug- Dec 1997*
Student Representative, Student Government Association
 Represented medical students regarding student life and services for the community of St. Vincent. Events included: Fund-raisers for schools, medical supplies/donation drives for elderly homes and arranged visits for medical review services

Pub Crawls for Charity Boston, MA/ Tampa, FL *1994- 2007, 2012*
Media and Recruitment

Raise awareness for the Jimmy Fund/Dana-Farber Cancer Institute; create/design media & publications, recruited volunteers.