

HETANA PATEL, MD, MPH
LOTUS MEDICAL SERVICES, INCORPORATED

EDUCATION

MAY 2018	ST. GEORGE'S UNIVERSITY <i>School of Medicine & Keith B. Taylor Global Scholars Program</i>	Grenada, West Indies
MAY 2011	LOYOLA MARYMOUNT UNIVERSITY <i>Pre-Medical Post-Baccalaureate (GPA 3.71)</i>	Los Angeles, CA
MAY 2010	SAN FRANCISCO STATE UNIVERSITY <i>Master of Public Health (GPA 3.97)</i>	San Francisco, CA
DEC 2005	SAN JOSE STATE UNIVERSITY <i>B.S. Health Science: Concentration in Services and Administration (GPA 3.53)</i>	San Jose, CA

POSTGRADUATE MEDICAL TRAINING

JUL 2019 - JUN 2022	ARROWHEAD REGIONAL MEDICAL CENTER <i>Residency in Family Medicine</i>	Colton, CA
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RELEVANT WORK EXPERIENCE

OCT 2025 - PRESENT	RIVERSIDE COUNTY CORRECTIONAL HEALTH SERVICES <i>Vituity - Physician Partner</i>	Riverside, CA
	<ul style="list-style-type: none">• Provide medical care to patients in a correctional facility - including medical exam, diagnose illness or injury, prescribe and administer medical treatment.• Comprehensive treatment for acute injuries, infections, and chronic conditions.• Order and interpret lab and imaging studies, write prescriptions and counsel patients on medical conditions.• Perform minor procedures.• Deliver rapid in-custody care and overdose response.• Provide clinical consultation and support to Advanced Practice Providers and instruct nursing and other clinical staff on medical protocols and adhere to professional medical standards of care.	
DEC 2024 - PRESENT	MOLINA CARE CONNECTIONS <i>Physician Reviewer</i>	Ontario, CA
	<ul style="list-style-type: none">• Perform necessary supervision of Clinical Advanced Practice Professionals and medical record chart review.• Partner with Molina Care Connections to perform specific deliverables and milestones as agreed upon.• Medical review of Molina Care Connections Nurse Practitioners' medical record documentation and subjective, objective, assessment and planning for each patient.• Provide feedback to Nurse Practitioners about areas of question and/or improvements needed.• Provide telephonic support to field Nurse Practitioners.• Report untoward clinical deficiencies to the National Molina Care Connections Medical Director.	

DEC 2024 –
AUG 2025

CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION
Registry Physician

Norco, CA

- Provide medical care to patients in a correctional facility - including medical exam, diagnose illness or injury, prescribe and administer medical treatment.
- Review health records, admit patient to an inpatient clinic, complete admission history and physical examinations, complete discharge summaries, lead and facilitate daily huddles, coordinate follow-up care.
- Order and interpret lab and imaging studies, write prescriptions and counsel patients on medical conditions.
- Perform minor procedures, deliver urgent and emergent care.
- Provide clinical consultation and support to Advanced Practice Providers and instruct nursing and other clinical staff on medical protocols and adhere to professional medical standards of care.

JAN 2023 –
MAR 2025

REDLANDS COMMUNITY HOSPITAL
Redlands Yucaipa Medical Group

Redlands, CA

- In-patient hospital privileges at Redlands Community Hospital (non-ICU).
- Admit patients for acute or exacerbation of chronic medical conditions.
- Consult with specialty physicians in the care of hospitalized patients.
- Order and review pertinent labs and imaging.
- Coordinate patient care with nursing staff, pharmacy, case managers for appropriate care while inpatient and ready patients for safe discharge to home or appropriate level of care.

SEP 2022 –
FEB 2025

MEDICAL OFFICE OF DR. PRANAV MEHTA, MD
Redlands Yucaipa Medical Group

Yucaipa, CA

1099 Contract Physician - Private outpatient practice with inpatient privileges

- Private practice in Family Medicine (non-OB).
- Provide age-appropriate outpatient medical care to adult and geriatric patients using evidence-based recommendations for treatment of acute and chronic illnesses.
- Provide patient education, shared decision making, and coordination of care with specialists.
- Perform minor in-office procedures including suturing lacerations, foreign body removals, wart treatment and other procedures as required.
- Provide comprehensive non-obstetric women's health services including gynecological examinations, cervical and breast cancer screening, contraception counseling, pregnancy testing.
- Perform entrance, athletic, and employment physical examinations.
- Review medical records and laboratory studies.
- Request and order appropriate x-rays, laboratory tests, and other diagnostics when needed.
- Office administration duties, including but not limited to, staff oversight, processing payroll, review billing and coding.

MAY 2018 –
JUN 2019

CITYMD URGENT CARE
Junior Medical Doctor

New York, New York

- Obtain vital signs, update medication and chronic medical problems in patient chart.
- Obtain pertinent history related to the patient's visit.
- Report back to MD and accurately chart encounter history, physical exam, assessment and plan in patient chart.

- Assist Medical Doctor in clinic procedures, including laceration repair, I&D, toenail removal, etc.
- Appropriately adhere to universal safety precautions when administering medications and disposal of medical waste.
- Perform point-of-care testing, including urine dipstick, urine drug screen, vision screening, urine pregnancy test, rapid strep and influenza testing.
- Assist in completing documentation for DOT and worker's compensation visits.

MAR 2013 -
DEC 2013

SKULL BASE INSTITUTE

Beverly Hills, CA

Contracts and Business Manager

- Work directly with the Medical Director to oversee patient care.
- Secure funds for international patients by working with foreign ministries of health, loan officers, and insurance companies.
- Perform insurance eligibility and verification for all scheduled U.S. patients.
- Liaison with the Institute's third-party billing company to ensure proper submission of claims.
- Provide proof of medical necessity, clinical and surgical details, and explanations of diagnoses.
- Confirm Medical Director's Operating Room schedule with the surgical hospital.
- Negotiate and draft payer contracts.
- Ensure payers are complying with contract terms and collect payments for payment plans.
- Work directly with senior staff to coordinate operational aspects of front- and back-office systems, personnel, and Institute research and clinical projects.

AUG 2011 -
FEB 2013

CNS INTEGRATED BEHAVIORAL HEALTH & MEDICINE

Los Angeles, CA

Clinical Coordinator

- Work with executive staff to establish and implement goals, objectives, policies, procedures, and systems for the clinic.
- Arrange and coordinate all meetings and appointments.
- Coordinate outreach activities to build visibility within local community.
- Screen new patients.
- Act as liaison between clinicians and patients.
- Supervise volunteers and project assistants.
- Work directly with executive staff to oversee administrative, clinical, and marketing activities of the clinic.

MAY 2010 -
FEB 2011

ASIAN & PACIFIC ISLANDER INSTITUTE ON DOMESTIC VIOLENCE (APIIDV)

Los Angeles, CA

Independent Consultant

- Research liaison on behalf of APIIDV for the Domestic Violence Non-Residential Services and Supports Study – a national study conducted by the University of Connecticut and the National Resource Center on Domestic Violence.
- Continue previous work on this project since December 2009 while working at APIIDV.
- Recruit and retain participating programs.
- Research coordination between Principle Investigators, participating programs and APIIDV.
- Represent the interests, voices and concerns of APIIDV, APIIDV-recruited programs, and survivors participating in study.

AUG. 2008 -
MAY 2010

ASIAN & PACIFIC ISLANDER AMERICAN HEALTH FORUM

San Francisco, CA

Resource Center Coordinator, Asian & Pacific Islander Institute on Domestic Violence

- Support domestic violence advocates across the nation by researching and providing relevant data, materials, and resources.
- Manage and maintain Institute's Resource Center, website, listserves, and databases.
- Maintain a national network of domestic violence advocates by conducting outreach to Asian American, Native Hawaiian and Pacific Islander programs.
- Provide technical assistance in response to queries on a range of topics including assessment/survey development and organizational capacity-building for community-based programs.
- Provide programmatic support in areas such as webinar trainings and logistics for training and conferences.
- Manage and provide support with Institute projects such as reports, directory development, and other publications.
- Assist Institute Director with additional tasks.

APR 2006 -
APR 2008

PLANNED PARENTHOOD MAR MONTE

Health Services Specialist, Blossom Hill Clinic

San Jose, CA

- Provide direct service in all clinic specific areas including, family planning, abortion, prenatal, general medicine, and pediatrics.
- Educate clients with accurate information regarding PP services, including questions pertaining to contraception, options, and funding sources.
- Prepare clients for exams and assists in exam room when needed.
- Perform pregnancy testing, information and referral.
- Schedule clients for follow-up family planning or other appropriate services.
- Screen financial, medical and social history with correct documentation of pertinent information.
- Complete lab work and venipuncture.

LEADERSHIP

JAN 2024 -
MAR 2025

MEDICINE COLLABORATIVE COMMITTEE
Staff Physician Committee Member

Redlands Community Hospital

JAN 2024 -
MAR 2025

UTILIZATION MANAGEMENT COMMITTEE
Staff Physician Committee Member

Redlands Community Hospital

JUL 2021 -
JUN 2022

GRADUATE MEDICAL EDUCATION COMMITTEE
Resident Committee Member

Arrowhead Regional Medical Center

JAN 2015
MAY 2015

SGU GLOBAL SCHOLARS MEDICAL SOCIETY
Co-President

Keith B. Taylor Global Scholars Program

AUG 2014 -
DEC 2014

SGU GLOBAL SCHOLARS MEDICAL SOCIETY
Chief Financial Officer

Keith B. Taylor Global Scholars Program

AUG 2007 -
MAY 2010

PUBLIC HEALTH ORGANIZATION OF GRADUATE STUDENTS (PHOGS)
Chief Financial Officer

San Francisco, CA

NOV 2009 -

MAR 2010 **BAPS CHARITIES – Women’s Conference 2010** Milpitas, CA
Planning Co-Chair

AUG 2009 -
DEC 2009 **SAN FRANCISCO STATE UNIVERSITY** San Francisco, CA
Graduate Teaching Assistant – Public Health and Community Organizing (Graduate Level)

JAN 2009 -
MAY 2009 **SAN FRANCISCO STATE UNIVERSITY** San Francisco, CA
Graduate Teaching Assistant – Community Needs Assessment (Graduate Level)

NOV 2008 -
MAY 2009 **CALIFORNIA ASIAN PACIFIC ISLANDER POLICY SUMMIT** Sacramento, CA
Planning Committee Member – Health/Human Services Track

RESEARCH

MAY 2022 MANSURI, N., M.D., **Patel, H., M.D.**, Ulysse, E., M.D., Cortes, R., M.D. Evaluation of the adherence to USPSTF colorectal cancer screening guidelines in ARMC Family Health Centers. Should we be screening for colorectal cancer earlier?

MAY 2010 **Patel, H.** Engaging health care professionals in dialogue: A San Francisco-based qualitative exploratory study of the potential for the implementation of domestic violence intervention and prevention strategies in childbirth education classes

SEP 2009 Dabby, C., **Patel, H.**, and Poore, G. Homicides – domestic violence and Asian families. Analysis of domestic violence-related homicides in Asian families through collection of newspaper clippings over a 6-year period.

JUL 2008 Alvarez, J., Baranek, K., Figallo, C., and **Patel, H.** Assessing the substance use prevention and treatment needs of African American/Black men 18 years or older in San Francisco who have sex with men and use methamphetamine.

PUBLICATIONS

FEB 2010 Dabby, C., **Patel, H.**, and Poore, G. (2010). Shattered Lives: Homicides, domestic violence and Asian families. *Asian & Pacific Islander Institute on Domestic Violence | Asian & Pacific Islander American Health Forum.*

CERTIFICATES AND LICENSURE

ABFM Board Certification: 2022

CA Physician & Surgeon’s License: A177771

NPI: 1912563362

DEA: FP9649469

ACLS Certification