Mark Moya

Primarily seeking remote positions focused on diagnosis and treatment planning, claims review and treatment authorization, case management, clinical assessment, and product/ materials review. Chairside positions considered depending on location, hours, and scope of work. Particularly proficient at molar endodontic procedures.

Professional Summary

-Articulate and thoughtful communicator; able to convey clinical concepts clearly and professionally in a manner promoting patient understanding, case acceptance, as well as management of post-treatment expectations.

- Exceptional written communication skills.

- Clinical and managerial experience in a variety of practice settings. Direct experience with claims coding, billing, claims submission, verbal and formal written communication with insurance plan administrators.

- Strong, systematic, and reasoned treatment-planning approach geared toward longevity, functional integrity, and patient satisfaction.

- Very comfortable and proficient with molar and more complicated endodontic cases. Also able to perform endodontic re-treatment on a limited basis and surgical removal of some subosseous third molar impactions. Able to work effectively and efficiently with children.

Authorized to work in the US for any employer

Work Experience

Endodontic General Practitioner

West Coast Dental-Multiple Locations, CA June 2024 to Present

Endodontic general practitioner focusing principally on Medi-Cal treatment and re-treatment of posterior and anterior teeth, diagnostic consultations, and treatment planning for in-house and external referrals.

Dental Adjudicator

Gainwell Technologies via Arthur Lawrence-Remote, CA June 2024 to Present

Adjudication of Medi-Cal claims and TARs across all treatment disciplines in accordance with Medi-Cal clinical guidelines subject to narrative and radiographic review.

Virtual Diagnosing Dentist/Endodontic General Practitioner

Zak Dental-Covina, CA March 2021 to August 2024

Virtual diagnosing dentist providing comprehensive diagnosis and treatment planning via remote conferencing technology and incorporating the use of electronic charting platforms, 3D scanning, and AI imaging analysis software for twelve office locations across Southern California.

Quality assurance assessment of in-office treating dentists, guidance, and mentoring in concert with virtual and field teams.

Travelling endodontic general practitioner performing molar root canals, as well as virtual and chairside consultations.

Sole chairside GP treating dentist in Covina location performing full range of clinical duties, as well as oversight of day-to-day office operations.

Proprietor

Village Dental-Diamond Bar, CA June 2016 to June 2021

Full range of clinical and administrative duties; claims coding and submission.

Lead/Senior Dentist

Smile Brands, Inc-Azusa, CA October 2015 to May 2021

Full range of clinical duties performed as well as oversight of staffing needs, **budget management**, officewide production goals, and mentoring of associates.

Associate Dentist

Pacific Dental Services, Inc-Glendora, CA March 2013 to November 2015

General dentist responsible for full range of clinical duties in a group practice setting.

Supervising Dentist

Herald Christian Health Center-San Gabriel, CA February 2010 to July 2013

- Full range of clinical duties performed with concentration on endodontia and indirect fixed restorations.
- Supervised hiring, staffing, scheduling guidelines in line with budget goals.
- Implemented comprehensive hygiene program emphasizing attention to periodontal condition and maintenance hygiene for those patients with active disease.
- Case auditing with feedback to staff dentists in order to promote clinical consistency and agreement in a multiple-provider setting, particularly with regard to diagnosis and treatment planning.
- Established referral guidelines.
- Introduced multitrack scheduling, systematic recall guidelines, as well as tracking of pending cases.

Lead Dentist

Smile Brands, Inc-Claremont, CA March 2010 to January 2013

Full range of clinical duties performed as well as oversight of staffing needs, budget management, officewide production goals, and mentoring of associates.

Associate Dentist

West Coast Dental Group-Covina, CA September 2008 to August 2009

Staff Dentist

The Gary Center-Los Angeles, CA November 2007 to August 2008

Responsible for the care of indigent and medically-compromised patients, as well as those undergoing rehabilitative treatment for substance abuse.

Education	
D.D.S. New York University College of Dentistry 2007	
Skills	
 Dentist (10+ years) Insurance Verification Medical Coding 	
Certifications and Licenses	
Dentist July 2007 to February 2022	
California Dental License #55965	
Dental License	
Assessments	
Business math — Proficient	

December 2019

Using basic math to solve problems in a business context. Full results: <u>Proficient</u>

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